



# SERVICE REQUEST FORM

Please fill out this form and include it with the merchandise in a secure mailing box, making sure the merchandise is securely protected. Ship via U.S. Postal Service or any transit service, **being sure to insure the merchandise to your satisfaction.**

For repairs under Warranty, please include a copy of your Chopard Certificate or a copy of your bill of sale from an authorized Chopard retailer.

### CUSTOMER INFORMATION:

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Email: \_\_\_\_\_ Phone number (business hours): \_\_\_\_\_

### MERCHANDISE BEING SERVICED:

Watch     Jewelry  
Reference: \_\_\_\_\_  
Serial \_\_\_\_\_

Cufflinks     Writing Instrument     Clock     Sunglasses  
Reference: \_\_\_\_\_  
Description \_\_\_\_\_

Please describe your servicing request:

\_\_\_\_\_  
\_\_\_\_\_

**PLEASE NOTE: Any additional material included in the shipping box will not be returned. Example Chopard Box, Sunglass Case, Other Non-Chopard Boxes etc.**

Upon receipt, Chopard U.S.A. will notify you that we have received your merchandise. Within 48-72 hours you will receive a repair estimate. Please note that all vintage and complications take longer to estimate and repair. Email is the most expeditious manner of notification and the preferred communication method by most of our customers. May we send the correspondence to your email address above? Yes  No

----- Cut below to use as Mailing Label -----

CHOPARD USA  
75 Valencia Ave, Suite 900 Coral  
Gables, FL 33134  
305-774-3898